Problem Solving

CEGOS SWISS. ONE ESSENTIAL AT A TIME.

What's in it for you?

Problem solving isn't just a skill; it's a mindset.

In the fast-paced world of business, the ability to tackle problems effectively is not just an asset – it's a competitive advantage.

Imagine empowering your people with a structured problem-solving approach that can be applied to a myriad of issues, from everyday obstacles to strategic challenges.

Our Problem Solving learning journey equips your teams to navigate problems with confidence and precision. They will learn to understand and apply a systematic problem-solving process, appreciate the role of problem-solving in continuous improvement, and build the support and engagement of teams and stakeholders in making informed decisions.

Using real-world challenges, participants will work through the DASIE problem-solving process, which includes defining and analyzing the problem, identifying and selecting solutions, implementing, and evaluating the chosen solution.

Armed with an array of problem-solving tools, they will be poised to address challenges with clarity and confidence, driving efficiency and innovation across your organization.

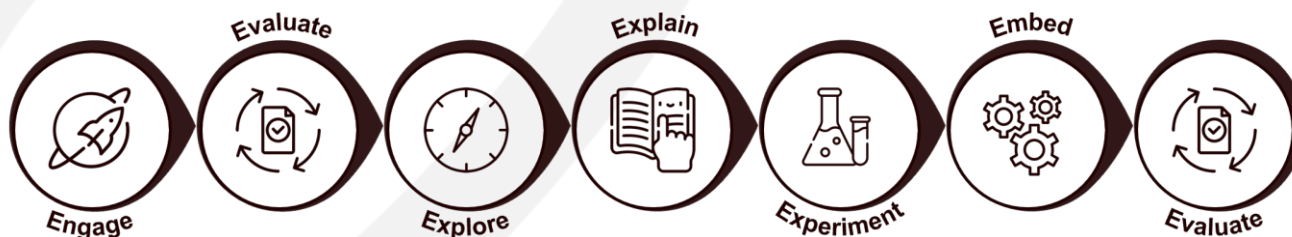## Who should attend?

Everyone in the organization.

Good to know:

"If I had an hour to solve a problem, I'd spend 55 minutes thinking about the problem and five minutes thinking about solutions."

Albert Einstein

Cegos Learning Framework

We apply our holistic and dynamic Learning Framework to build learning journeys that deliver more than just awareness of competencies and skills.

Every journey engages the learners beyond knowledge, learning step by step, to explore, experiment and embed their learning, transforming skills into performance.
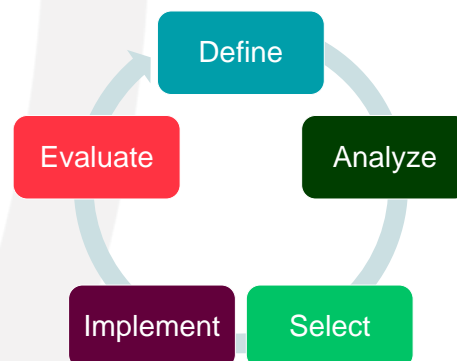
Problem Solving

CEGOS SWISS. ONE ESSENTIAL AT A TIME.

By completing this learning journey, they will:

- Recognize the pivotal role of problem-solving in the continuous improvement process, enabling the teams to proactively address issues and enhance operational efficiency.

- Acquire the skills to effectively apply this structured approach to various problem-solving scenarios.

- Develop a comprehensive understanding of the DASIE problem-solving process, encompassing the stages of Define, Analyze, Select, Implement, and Evaluate.

- Cultivate the ability to engage teams and stakeholders, facilitating collective decision-making and fostering support for innovative solutions.

#MAKINGADIFFERENCE

A proven model:

Define → Analyze → Select → Implement → Evaluate

Digital learning:

- Creative problem solving

- Problem-solving: tools and methods

Delivery modes:

Blended learning accessible in our **LearningHub**.

Can be delivered **in-person and/or virtually** as most appropriate to you and your learners.

Duration: 14h total learning

6 hours of instructor-led learning.

8 hours of self-directed and on-the-job learning.

REF: PSL

www.cegos.ch | info@cegos.ch

"Every problem has a solution."

#TIL